

NOTICE OF ONLINE LICENSEE SERVICES FOR AGENTS AND ADJUSTERS LICENSED IN NORTH CAROLINA

Effective January 1, 2008, the Department of Insurance updated licensee record look-up as follows:

1. **License status via State Based System Lookup (SBS)**

Current appointments are no longer displayed as they are not available through the "free" lookup that SBS provides. This is part of the status check part of the *Online License Services (OLS) that SBS charges an annual subscription fee. At the present time, if an agent or adjuster would like to know what companies they are appointed with, they can request an Agent History by sending an e-mail request to asd@ncdoi.net.

2. **2007 Continuing Education (CE) status**

Please note that the 2007 CE carryover displayed on the lookup should display that all credits over the minimum requirement are carried over into 2008 forward

3. **2008 CE status and CE courses via Prometric**

Prometric has contracted with the Department to administer the insurance CE program. (www.prometric.com)

*Online Licensee Services (OLS) was developed by State Based Systems (SBS) of the National Association of Insurance Commissioners (NAIC). For a nominal subscription fee of \$5.95 annually, North Carolina licensed agents and adjusters who subscribe will have the ability to print duplicate licenses online; view detailed licensing information including demographic information, license status, appointments and lines of authority; make address changes online and optionally select email notification for:

- License renewals
- Renewal approvals
- New license approvals
- Address changes
- Name changes
- Change in lines of authority
- Trade name (DBA) changes

When this service is available, we will post information on how to subscribe to OLS.