

**AGENT SERVICES**

**TO:** All Adjusting Firms  
**FROM:** Etta Maynard  
**DATE:** April 20, 2009  
**RE:** Appointment Fee Correction

During a recent audit we found that the appointment fee billed after January 1, 2009 was billed in error at \$10 per appointment for hail adjusters. The appointment fee per hail adjuster should have been billed at \$20 per appointment pursuant to the fee schedule outlined in NC General Statute 58-33-125.

We are correcting the appointment fee immediately for future appointment fee charges. The upcoming 1<sup>st</sup> quarter 2009 appointment billing will reflect the correct \$20 appointment fee.

At a later date, we will also send an invoice to adjusting firms that appoint hail adjusters along with a list of appointments which were billed at the incorrect rate in the appointment renewal billing for 2009-2010.

We sincerely apologize for this inconvenience. Please contact the Agent Services Division at (919) 807-6800 if you have any questions.

