

**AGENT SERVICES**

To: All Interested Parties

From: Etta P. Maynard  
Deputy Commissioner, Agent Services Division

Date: May 7, 2009

RE: License Mailing Delays

Due to budget constraints, it may take 45 to 60 days for an individual or corporation to receive a paper license in the mail from Agent Services Division. This delay affects those individuals/business entities applying for a license through:

- Electronic submissions via NIPR; or
- Paper submissions sent directly to the Department

Points of Emphasis

- You may check the status of your license by accessing the agent information portal on the Department's website at [www.ncdoi.com](http://www.ncdoi.com).
- We recommend that you use the electronic method at [www.ncdoi.com](http://www.ncdoi.com) to apply for those licenses which do not require that you pass the state examination. You will save mail time.
- The electronic application process is available for most license types offered by NC including adjuster and business entities.
- Incomplete applications cannot be reviewed until all information is submitted.
- If you are disqualified due to a "Yes" answer to one or more of the screening questions, additional time is required for a thorough review to determine if you qualify for a license.
- Applicants who must pass the state examination will receive the license within 7 to 10 business days unless the applicant answers "Yes" to one or more of the screening questions.

Please let us know if you have any questions by calling the Agent Services Division at (919) 807-6800.