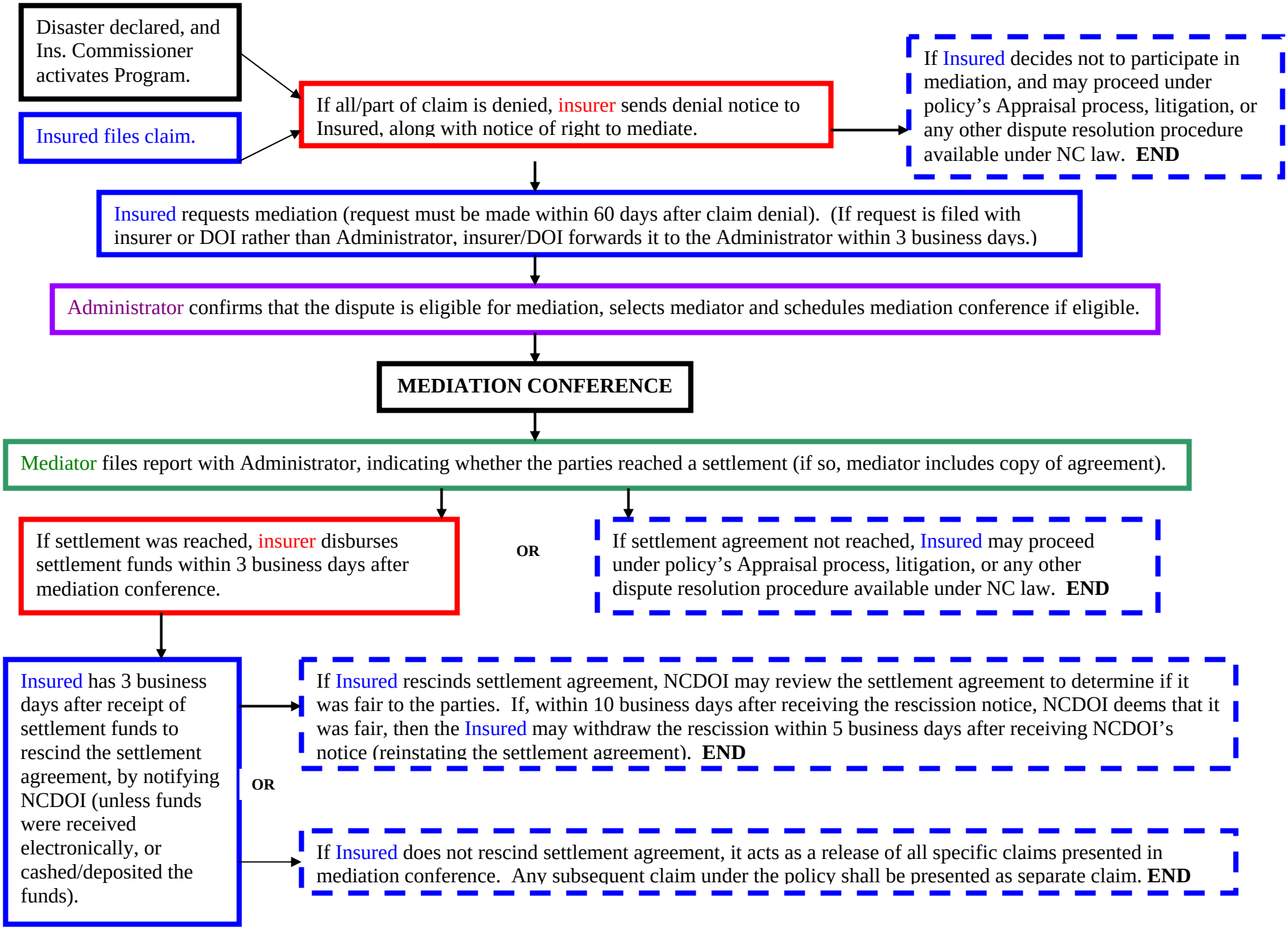NORTH CAROLINA DISASTER MEDIATION PROGRAM FLOWCHART