

2019 SUMMARY OF BENEFITS



Overview of your plan

UnitedHealthcare® Nursing Home Plan (PPO SNP)

H0710-034

Look inside to learn more about the health services and drug coverages the plan provides. Call Customer Service or go online for more information about the plan.



Toll-free **1-855-544-4342**, TTY **711**
8 a.m. - 8 p.m. local time, 7 days a week



www.UHC MedicareSolutions.com



Our service area includes these counties in:

North Carolina: Alamance, Buncombe, Burke, Cabarrus, Catawba, Chatham, Cleveland, Cumberland, Davidson, Davie, Durham, Edgecombe, Forsyth, Gaston, Guilford, Harnett, Haywood, Henderson, Iredell, Johnston, Mecklenburg, Moore, Nash, Orange, Randolph, Rockingham, Rowan, Sampson, Stokes, Union, Wayne, Wilkes, Wilson, Yadkin.

Summary of Benefits

January 1st, 2019 - December 31st, 2019

The benefit information provided is a summary of what we cover and what you pay. It doesn't list every service that we cover or list every limitation or exclusion. The Evidence of Coverage (EOC) provides a complete list of services we cover. You can see it online at www.UHCMedicareSolutions.com or you can call Customer Service for help. When you enroll in the plan you will get information that tells you where you can go online to view your Evidence of Coverage.

About this plan.

UnitedHealthcare® Nursing Home Plan (PPO SNP) is a Medicare Advantage PPO plan with a Medicare contract.

To join this plan, you must be entitled to Medicare Part A, be enrolled in Medicare Part B, live within our service area listed inside the cover, and be a United States citizen or lawfully present in the United States.

UnitedHealthcare® Nursing Home Plan (PPO SNP) is an Institutional Special Needs Plan designed specifically for people who live in a contracted institution (like a nursing home) for 90 days or longer. You can find a list of contracted institutions at www.uhc nursinghomeplan.com.

Use network providers and pharmacies.

UnitedHealthcare® Nursing Home Plan (PPO SNP) has a network of doctors, hospitals, pharmacies, and other providers. When looking at the following charts you'll see the cost differences for in-network vs. out-of-network care and services. If you use pharmacies that are not in our network, the plan may not pay for those drugs, or you may pay more than you pay at an in-network pharmacy.

You can go to www.UHCMedicareSolutions.com to search for a network provider or pharmacy using the online directories. You can also view the plan Drug List (Formulary) to see what drugs are covered, and if there are any restrictions.

UnitedHealthcare® Nursing Home Plan (PPO SNP)

Premiums and Benefits	In-Network	Out-of-Network
Monthly Plan Premium	\$28.90	
Annual Medical Deductible	This plan does not have a deductible.	
Maximum Out-of-Pocket Amount (does not include prescription drugs)	\$1,800 annually for Medicare-covered services you receive from in-network providers.	\$5,100 annually for Medicare-covered services you receive from any provider.
	<p>If you reach the limit on out-of-pocket costs, you keep getting covered hospital and medical services and we will pay the full cost for the rest of the year.</p> <p>Please note that you will still need to pay your monthly premiums and share of the cost for your Part D prescription drugs.</p>	

UnitedHealthcare® Nursing Home Plan (PPO SNP)

Benefits		In-Network	Out-of-Network
Inpatient Hospital		\$1,300 copay per stay (or the 2019 Original Medicare amount, whichever is less).	\$1,300 copay per stay (or the 2019 Original Medicare amount, whichever is less).
		Our plan covers 90 days for an inpatient hospital stay.	
Outpatient Hospital		10% coinsurance Cost sharing for additional plan covered services will apply.	30% coinsurance Cost sharing for additional plan covered services will apply.
Outpatient Hospital Observation Services		10% coinsurance	30% coinsurance
Doctor Visits	Primary	\$0 copay	30% coinsurance
	Specialists	\$0 copay in a nursing home 20% coinsurance outside of a nursing home	30% coinsurance
Preventive Care	Medicare-covered	\$0 copay	\$0 copay - 30% coinsurance (depending on the service)
		Abdominal aortic aneurysm screening Alcohol misuse counseling Annual "Wellness" visit Bone mass measurement Breast cancer screening (mammogram) Cardiovascular disease (behavioral therapy) Cardiovascular screening Cervical and vaginal cancer screening Colorectal cancer screenings (colonoscopy, fecal occult blood test, flexible sigmoidoscopy) Depression screening Diabetes screenings and monitoring Hepatitis C screening HIV screening Lung cancer with low dose computed tomography (LDCT) screening Medical nutrition therapy services Medicare Diabetes Prevention Program (MDPP)	

Benefits		In-Network	Out-of-Network
		<p>Obesity screenings and counseling Prostate cancer screenings (PSA) Sexually transmitted infections screenings and counseling Tobacco use cessation counseling (counseling for people with no sign of tobacco-related disease) Vaccines, including flu shots, hepatitis B shots, pneumococcal shots “Welcome to Medicare” preventive visit (one-time)</p>	
		<p>Any additional preventive services approved by Medicare during the contract year will be covered. This plan covers preventive care screenings and annual physical exams at 100% when you use in-network providers.</p>	
Emergency Care		<p>\$90 copay per visit If you are admitted to the hospital within 24 hours, you pay the inpatient hospital copay instead of the Emergency copay. See the “Inpatient Hospital Care” section of this booklet for other costs.</p>	
		Urgently Needed Services	
Diagnostic Tests, Lab and Radiology Services, and X-Rays	Diagnostic radiology services (e.g. MRI)	\$0 copay per service in a nursing home 20% coinsurance outside of a nursing home	30% coinsurance
	Lab services	\$0 copay	\$0 copay
	Diagnostic tests and procedures	\$0 copay in a nursing home 20% coinsurance outside of a nursing home	30% coinsurance
	Therapeutic Radiology	20% coinsurance	30% coinsurance
	Outpatient X-rays	\$0 copay per service	30% coinsurance

Benefits		In-Network	Out-of-Network
Hearing Services	Exam to diagnose and treat hearing and balance issues	\$0 copay in a nursing home 20% coinsurance outside of a nursing home	30% coinsurance
	Routine hearing exam	\$0 copay; 1 per year*	30% coinsurance; 1 per year*
	Hearing aid	\$2,000 allowance every 2 years*	\$2,000 allowance every 2 years*
Routine Dental Services	Preventive	\$0 copay for covered services (exam, cleaning, x-rays)*	\$0 copay for covered services (exam, cleaning, x-rays)*
	Comprehensive	\$0 copay for covered services*	\$0 copay for covered services*
	Benefit limit	\$3,500 limit on all covered dental services	
Vision Services	Exam to diagnose and treat diseases and conditions of the eye	\$0 copay in a nursing home 20% coinsurance outside of a nursing home	30% coinsurance
	Eyewear after cataract surgery	\$0 copay	\$0 copay
	Routine eye exam	\$0 copay Up to 1 every year*	30% coinsurance Up to 1 every year*
	Eyewear	\$0 copay every 2 years; up to \$300 for lenses/frames and contacts*	\$0 copay every 2 years; up to \$300 for lenses/frames and contacts*

Benefits		In-Network	Out-of-Network
Mental Health	Inpatient visit	\$1,300 copay per stay (or the 2019 Original Medicare amount, whichever is less).	\$1,300 copay per stay (or the 2019 Original Medicare amount, whichever is less).
	Our plan covers 90 days for an inpatient hospital stay.		
	Outpatient group therapy visit	\$0 copay in a nursing home 20% coinsurance outside of a nursing home	30% coinsurance
	Outpatient individual therapy visit	\$0 copay in a nursing home. 20% coinsurance outside of a nursing home	30% coinsurance
Skilled Nursing Facility (SNF)		\$0 copay per day: for days 1-100	30% coinsurance per stay, up to 100 days
		Our plan covers up to 100 days in a SNF.	
Physical therapy and speech and language therapy visit		\$0 copay	30% coinsurance
Ambulance		20% coinsurance for ground 20% coinsurance for air	20% coinsurance for ground 20% coinsurance for air
Routine Transportation		\$0 copay; 18 one-way trips per year to or from approved locations*	75% coinsurance*
Medicare Part B Drugs	Chemotherapy drugs	20% coinsurance	30% coinsurance
	Other Part B drugs	20% coinsurance	30% coinsurance

Prescription Drugs

If you reside in a long-term care facility, you pay the same for a 31-day supply as a 30-day supply at a retail pharmacy.

Stage 1: Annual Prescription Deductible	\$415 per year for Part D prescription drugs.		
Cost-sharing for covered drugs	Retail		Mail Order
	30-day supply	90-day supply	90-day supply
Stage 2: Initial Coverage (After you pay your deductible, if applicable)	25% coinsurance	25% coinsurance	25% coinsurance
Stage 3: Coverage Gap Stage	After your total drug costs reach \$3,820, you will pay no more than 37% coinsurance for generic drugs or 25% coinsurance for brand name drugs, for any drug tier during the coverage gap.		
Stage 4: Catastrophic Coverage	<p>After your yearly out-of-pocket drug costs (including drugs purchased through your retail pharmacy and through mail order) reach \$5,100, you pay the greater of:</p> <ul style="list-style-type: none"> □ 5% coinsurance, or □ \$3.40 copay for generic (including brand drugs treated as generic) and a \$8.50 copay for all other drugs. 		

Additional Benefits		In-Network	Out-of-Network
Chiropractic Care	Manual manipulation of the spine to correct subluxation	\$0 copay in a nursing home. 20% coinsurance outside of a nursing home.	30% coinsurance
Diabetes Management	Diabetes monitoring supplies	20% coinsurance	30% coinsurance
	Diabetes Self-management training	\$0 copay	30% coinsurance
	Therapeutic shoes or inserts	20% coinsurance	30% coinsurance
Durable Medical Equipment (DME) and Related Supplies	Durable Medical Equipment (e.g., wheelchairs, oxygen)	20% coinsurance	30% coinsurance
	Prosthetics (e.g., braces, artificial limbs)	\$0 copay - 20% coinsurance	30% coinsurance
Foot Care (podiatry services)	Foot exams and treatment	\$0 copay in a nursing home. 20% coinsurance outside of a nursing home.	30% coinsurance
	Routine foot care	\$0 copay; for each visit up to 4 visits every year*	30% coinsurance; for each visit up to 4 visits every year*
Hospice		You pay nothing for hospice care from any Medicare-approved hospice. You may have to pay part of the costs for drugs and respite care. Hospice is covered by Original Medicare, outside of our plan.	
Occupational Therapy Visit		\$0 copay	30% coinsurance

Additional Benefits		In-Network	Out-of-Network
Outpatient Substance Abuse	Outpatient group therapy visit	\$0 copay in a nursing home 20% coinsurance outside of a nursing home	30% coinsurance
	Outpatient individual therapy visit	\$0 copay in a nursing home 20% coinsurance outside of a nursing home	30% coinsurance
Outpatient Surgery		10% coinsurance	30% coinsurance
Health Products Benefit		\$370 credit per quarter to use on approved health products.	
Renal Dialysis		\$0 copay in a nursing home 20% coinsurance outside of a nursing home	20% coinsurance

*Benefits are combined in and out-of-network

Required Information

Plans are insured through UnitedHealthcare Insurance Company or one of its affiliated companies, a Medicare Advantage organization with a Medicare contract. Enrollment in the plan depends on the plan's contract renewal with Medicare. This plan is available to anyone living in a contracted nursing home.

If you want to know more about the coverage and costs of Original Medicare, look in your current "Medicare & You" handbook. View it online at <https://www.medicare.gov> or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

UnitedHealthcare Insurance Company complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-855-814-6894 (TTY: 711).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-855-814-6894 (TTY : 711)。

This information is available for free in other languages. Please call our customer service number located on the first page of this book.

Esta información esta disponible sin costo en otros idiomas. Comuníquese con nuestro número de Servicio al Cliente situado en la cobertura de este libro.

This information is not a complete description of benefits. Contact the plan for more information. Limitations, copayments, and restrictions may apply.

Benefits, premium and/or copayments/coinsurance may change on January 1 of each year.

You must continue to pay your Medicare Part B premium, if not otherwise paid for under Medicaid or by another third party.

Every year, Medicare evaluates plans based on a 5-star rating system.

Out-of-network/non-contracted providers are under no obligation to treat UnitedHealthcare members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services.

The Formulary, pharmacy network, and/or provider network may change at any time. You will receive notice when necessary.

OptumRx is an affiliate of UnitedHealthcare Insurance Company. You are not required to use OptumRx home delivery for a 90 day supply of your maintenance medication.

If you have not used OptumRx home delivery, you must approve the first prescription order sent directly from your doctor to OptumRx before it can be filled. New prescriptions from OptumRx should arrive within ten business days from the date the completed order is received, and refill orders should arrive in about seven business days. Contact OptumRx anytime at 1-877-266-4832, TTY 711.