

AGENT SERVICES

TO: All NC Licensed Producers and Adjusters
FROM: Etta Maynard, Deputy Commissioner
DATE: August 14, 2009

IMPORTANT INFORMATION
SCAM TARGETING INSURANCE PRODUCERS AND ADJUSTERS

The Agent Services Division has been notified that scammers are targeting insurance Producers and Adjusters for their personal information.

Insurance Producers and Adjusters should be on the lookout for imposters posing as Insurance Department employees seeking confidential personal information.

Reports have been received of people calling insurance Producers representing themselves as employees of the Department of Insurance in other states and requesting personal tax information.

In a similar scam reported in Nevada earlier this month, imposters were calling Producers and telling them that their licenses were going to be suspended for filing improper paperwork. They would then inform the Producers that the situation could be rectified easily by providing personal information, such as a date of birth along with social security, credit card, and telephone numbers.

Please be advised that the Agent Services Division does request personal information (NPN number, address, last 5 digits of Social Security Number, Date of Birth) as a means of identification. However, your credit card information and/or your personal tax information would **never** be requested under **any** circumstances.

If you have any questions, please contact the Agent Services Division at (919) 807-6800.