

AGENT SERVICES

TO: Pre-Licensing Providers
FROM: Etta Maynard, Deputy Commissioner
DATE: July 23, 2009

**IMPORTANT INFORMATION
PHOTO AND NON-PHOTO BEARING LICENSES**

It has come to the attention of the Agent Services Division there is a misconception that the photo-bearing license is the only valid license issued by the Department.

Both photo-bearing and non-photo bearing licenses are issued by the Department under varying circumstances:

- 1) Individuals who sit for a license examination at Pearson Vue, pass the examination and are **not** disqualified (DQ) by any of the seven (7) screening questions, receive a photo-bearing license mailed directly to them by Pearson Vue.
- 2) Individuals who sit for a license examination at Pearson Vue and pass the examination but are disqualified (DQ) by one or more of the seven (7) screening questions must be approved for licensure by the Department. If the individual is approved upon review of the DQ information, the Agent Services Division issues a paper, non-photo-bearing license.
- 3) Individuals who request a duplicate copy of their license(s) receive a paper, non-photo bearing license.

In addition, the Department is currently researching electronic licenses to see if this is a viable replacement for the photo and paper licenses and would provide a cost savings to the Department.

Please inform your students of the distinction between the photo-bearing and non-photo bearing licenses.

If you have any questions, please contact the Agent Services Division at (919) 807-6800.