

AGENT SERVICES

IMPORTANT INFORMATION FOR COMPANY LICENSING STAFF

To: Property and Casualty Companies
Adjusting Companies

From: Etta P. Maynard
Deputy Commissioner, Agent Services Division

Date: August 19, 2009

RE: NC Procedures to Obtain an Adjuster's License If Not Required to Test

Individuals not required to pass the state examination for an adjuster's license should **use the on-line adjuster application** at www.nipr.com to ensure faster turn around time for final decision and issuance of the license.

If you contract with one of the NIPR authorized business partners for administrative functions relative to licensing, it is important that you advise them to use the on-line application process. The NIPR authorized business partners are: Sircon, Kaplan, Cumberland Licensing Corporation, Stone River RegEd, System Software, Inc.

We discourage paper applications now that the electronic application service is fully operational.

Please remember to follow the NC procedures for adjusting claims relative to a catastrophic event. The 2009 CAT adjuster bulletin is posted on the Department's website at http://www.ncdoi.com/LS/lb_bulletins.asp.

If you have any questions, contact Agent Services Division at (919) 807-6800.