

Summary of Benefits 2021

Aetna Medicare Prime (HMO)

H3146 - 007

January 1, 2021 - December 31, 2021

H3146-007

Aetna Medicare Prime (HMO) is an HMO plan. This is a Medicare Advantage plan that covers prescription drugs.

The benefit information provided is a summary of what we cover and what you pay. It does not list every service or every limitation and exclusion. The plan's Evidence of Coverage (EOC) provides a complete list of services we cover. The EOC is available at www.aetnamedicare.com or you may call us to request a copy.

To join Aetna Medicare Prime (HMO), you must be entitled to Medicare Part A, enrolled in Medicare Part B and live in our service area.

Service area: North Carolina: Alexander, Catawba, Davidson, Davie, Forsyth, Guilford, Randolph, Wilkes, Yadkin

Call us or go online for more information.



1-833-859-6031 (TTY: 711)

October 1 to March 31: 7 days a week from 8 a.m. - 8 p.m. local time

April 1 to September 30: Monday - Friday from 8 a.m. - 8 p.m. local time



www.aetnamedicare.com

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Aetna Medicare Prime (HMO) | H3146-007 | \$0

Compare our plan to Medicare

To learn more about the coverage and costs of Original Medicare, look in your "Medicare & You" handbook. View it online at www.medicare.gov or get a copy by calling 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048.

What you should know

- **Primary Care Physician (PCP):** A PCP is important for receiving care and this plan requires you to select a PCP. When you enroll, we'll ask who your PCP is. If you don't tell us, we'll assign one to you. You can always change the PCP by calling us.
- **Referrals:** Aetna Medicare Prime (HMO) doesn't require a referral from a PCP to see a specialist. Keep in mind, some providers may require a recommendation or treatment plan from your doctor in order to see you.
- **Limited Network:** This plan offers a local network of select contracted providers. You can see our plan's provider directory at our website at www.aetnamedicare.com/findprovider.
- **Prior authorizations:** Your doctor will work with us to get approval before you receive certain services or drugs. Benefits that may require a prior authorization are listed with an asterisk (*) in the benefits grid.

You can find more details on each benefit listed below in the Evidence of Coverage (EOC).

Plan costs & information	In-network
Monthly plan premium	\$0
	You must continue to pay your Medicare Part B premium.
Plan deductible	\$0
Maximum out-of-pocket amount (does not include prescription drugs)	\$4,500
	The most you pay for copays, coinsurance, and other costs for medical services for the year. Once you reach the maximum out-of-pocket, our plan pays 100% of covered medical services. Your premium and prescription drugs don't count toward the maximum out-of-pocket.

Primary benefits	Your costs for in-network care
Hospital coverage*	
Inpatient hospital coverage	\$250 per day, days 1-4; \$0 per day, days 5-90
	You pay \$0 for days 91 and beyond.
	Our plan covers an unlimited number of days.
Outpatient hospital observation services	\$200

Primary benefits		Your costs for in-network care		
Outpatient hospital services	\$20 - \$250			
	Lower cost sharing applies for services other than surgery.			
Ambulatory surgical center	\$200			
Doctor visits				
Primary care physician (PCP)	\$0			
Specialists	\$20			
Preventive care	\$0			
	Preventive care includes:	<ul style="list-style-type: none"> • Abdominal aortic aneurysm screenings • Alcohol misuse screenings & counseling • Bone mass measurements • Breast cancer screening: mammogram • Cardiovascular disease screenings • Cardiovascular behavior therapy • Cervical & vaginal cancer screenings 	<ul style="list-style-type: none"> • Colorectal cancer screenings (colonoscopy, fecal occult blood test, flexible sigmoidoscopy) • Depression screenings • Diabetes screenings • HBV infection screening • Hepatitis C screening tests • HIV screenings • Lung cancer screenings • Nutrition therapy services 	<ul style="list-style-type: none"> • Obesity behavior therapy • Prostate cancer screenings (PSA) • Sexually transmitted infections screenings & counseling • Tobacco use cessation counseling • Vaccines: flu, hepatitis B, pneumococcal • Welcome to Medicare preventive visit • Yearly wellness visit
Emergency & urgent care				
Emergency care in the United States	\$90			

Primary benefits	Your costs for in-network care
Urgently needed care in the United States	\$0 - \$20
	Lower cost sharing: for services provided by your primary care physician in their office Higher cost sharing: for services performed by a provider other than your primary care physician
Emergency & urgently needed care worldwide	Emergency care: \$90 Urgently needed care: \$90 Ambulance: \$260 \$250,000 maximum benefit for worldwide emergency and urgent care combined.
Diagnostic testing*	
Diagnostic radiology (e.g. MRI & CT scans)	\$0 - \$100
	Lower cost sharing: for services provided by your primary care physician in their office Higher cost sharing: for services performed by a provider other than your primary care physician
Lab services	\$0
Diagnostic tests & procedures	\$0 - \$75
	Lower cost sharing: for services provided by your primary care physician in their office Higher cost sharing: for services performed by a provider other than your primary care physician
Outpatient x-rays	\$14
Hearing, dental, & vision	
For benefits that offer a reimbursement, you can see any licensed provider who is eligible under Medicare.	
Diagnostic hearing exam	\$25
Routine hearing exam	\$0
	We cover one exam every year. All appointments must be scheduled through NationsHearing.

Primary benefits	Your costs for in-network care
Hearing aids	Our plan pays up to a maximum amount of \$1,250 per ear, every year. You are responsible for any costs over this amount.
	NationsHearing will manage your hearing aid benefits. All hearing aids must be purchased through NationsHearing.
Dental services	\$2,000 reimbursement every year for covered services. Teeth whitening is not covered.
Glaucoma screening	\$0
Diagnostic eye exams (including diabetic eye exams)	\$0 - \$20
	Lower cost sharing: for first diabetic eye exam Higher cost sharing: for all other eye exams
Routine eye exam	\$0
	We cover one exam every year.
Contacts and eyeglasses	\$230 reimbursement every year.
Mental health services*	
Inpatient psychiatric stay	\$324 per day, days 1-5; \$0 per day, days 6-90
Outpatient mental health therapy (individual)	\$40
Outpatient psychiatric therapy (individual)	\$40
Skilled nursing*	
Skilled nursing facility (SNF)	\$0 per day, days 1-20; \$184 per day, days 21-100
	Our plan covers up to 100 days per benefit period.
Therapy*	
Physical and speech therapy	\$20

Primary benefits	Your costs for in-network care
Ambulance & routine transportation	
Ground ambulance (one-way trip)	\$260
Air ambulance* (one-way trip)	\$260
Routine transportation (non-emergency)	Not Covered
Medicare Part B drugs*	
Chemotherapy drugs	20%
Other Part B drugs	20%

* Prior authorization may be required for these benefits. See the EOC for details.

Prescription drugs (Your costs may be lower if you qualify for Extra Help)	
Formulary name	B2 (You can use this when referencing our list of covered drugs)
Stage 1: Deductible You pay the full cost of drugs until you reach your deductible.	
This plan doesn't have a deductible, so your coverage begins at Stage 2.	\$0

Prescription drugs (Your costs may be lower if you qualify for Extra Help)

Stage 2: Initial coverage

You pay the costs below until your total drug costs reach \$4,130. You pay the copay listed below or the cost of the drug, whichever is lower. These cost shares may also apply to Home Infusion drugs when obtained through your Part D benefit. For Long Term Care, you'll get a 31 day supply and pay the Standard cost-share.

	30-day supply through Retail or Mail		90-day supply through Retail or Mail	
	Preferred	Standard	Preferred	Standard
Tier 1: Preferred Generic	\$0	\$15	\$0	\$45
Tier 2: Generic	\$0	\$20	\$0	\$60
Tier 3: Preferred Brand	\$47	\$47	\$141	\$141
Tier 4: Non-Preferred Drug	\$100	\$100	\$300	\$300
Tier 5: Specialty	33%	33%	N/A	N/A

Stage 3: Coverage gap

Our plan offers some coverage in this stage. The coverage gap lasts until your out-of-pocket drug costs reach \$6,550.

	30-day supply	
	Preferred	Standard
Tier 1: Preferred Generic	\$0	\$15
Tier 2: Generic	\$0	\$20
All other Brand Name Drugs	25% of the plan's cost	
All other Generic Drugs	25% of the plan's cost	

Stage 4: Catastrophic coverage

You pay a small cost share for each drug.

Generic Drugs	You pay the greater of 5% of the cost of the drug or \$3.70
Brand Name Drugs	You pay the greater of 5% of the cost of the drug or \$9.20

Other benefits		Your costs for in-network care
Equipment, prosthetics, & supplies*		
Diabetic supplies	0% - 20%	
	<p>We only cover OneTouch/Lifescan supplies, including test strips, glucose monitors, solutions, lancets and lancing devices for 0%.</p> <p>We will only cover other brands with a medical exception. If we approve an exception, non-OneTouch/Lifescan supplies are covered at 20%.</p>	
Durable medical equipment (e.g. wheelchair, oxygen)	20%	
Prosthetics (e.g. braces, artificial limbs)	20%	
Substance abuse*		
Outpatient substance abuse (Individual therapy)	\$40	

* Prior authorization may be required for these benefits. See the EOC for details.

Additional benefits and services provided by Aetna Medicare Prime (HMO)		Benefit information
Extra benefits (for Hypertension or Hyperlipidemia)	Transportation: Our plan has contracted with Access2Care to provide up to 24 one-way trips every year to approved health-related locations.	
	Blood pressure monitoring device: Our plan has contracted with CVS Pharmacy® to provide one blood pressure monitoring device per year.	
	Qualified beneficiaries will be identified through their case manager.	
Fitness	Standard membership at participating SilverSneakers® facilities and access to online wellness related tools, planners, newsletters, and classes, at no extra cost.	
	You can get an at-home fitness kit if you don't live near a participating club or prefer to exercise at home.	

Additional benefits and services provided by Aetna Medicare Prime (HMO)

Benefit information

<p>Help during a COVID-19 Public Health Emergency</p>	<p>You'll always pay \$0 for COVID-19 testing, even if the COVID-19 Public Health Emergency ends. Additionally, during a COVID-19 Public Health Emergency we offer these extra services:</p> <ul style="list-style-type: none"> • Mental health & psychiatric telehealth services with network providers • You may be eligible for a package of supplies, if you've tested positive, to help prevent the spread of COVID-19 and assist with recovery
<p>Meals</p>	<p>When you get home after an inpatient hospital stay, we cover up to 14 home delivered meals. You will be contacted to schedule delivery if eligible and meals will be provided through GA Foods®.</p>
<p>Nursing hotline</p>	<p>Speak with a registered nurse 24 hours a day, 7 days a week to discuss medical issues or wellness topics.</p>
<p>Over-the-counter items (OTC)</p>	<p>Get over-the-counter health & wellness products by mail.</p> <p>Our plan pays up to a maximum amount of \$60 every three months.</p> <p>CVS will manage your OTC benefit. See the OTC catalog for a list of eligible items. You can find the catalog at www.cvs.com/otchs/myorder.</p>
<p>Resources For Living®</p>	<p>Resources For Living® helps connect you to resources in your community such as senior housing, adult daycare, meal subsidies, community activities, and more.</p>
<p>Telehealth</p>	<p>You can receive primary care and urgent care services via a virtual visit for the same cost as an in-person visit.</p> <p>Depending on your location, you also have 24/7 access to MinuteClinic® Video Visits. Find out if these visits are available in your area at www.cvs.com/minuteclinic/virtual-care/video-visit.</p>

Pre-enrollment checklist

Before making an enrollment decision, it is important that you fully understand our benefits and rules. If you have any questions, you can call and speak to a customer service representative at **1-833-859-6031 (TTY: 711)**. From October 1 to March 31, you can call us 7 days a week from 8 a.m. - 8 p.m. local time. From April 1 to September 30, we're here Monday through Friday from 8 a.m. - 8 p.m. local time.

Understanding the benefits

- Review the full list of benefits found in the Evidence of Coverage (EOC), especially those services for which you routinely see a doctor. Visit **www.aetnamedicare.com** or call **1-833-859-6031 (TTY: 711)** to view a copy of the EOC.
- Review the provider directory (or ask your doctor) to make sure the doctors you see now are in the network. If they are not listed, it means you will likely have to select a new doctor.
- Review the pharmacy directory to make sure the pharmacy you use for any prescription medicine is in the network. If the pharmacy is not listed, you will likely have to select a new pharmacy for your prescriptions.

Understanding important rules

- You must continue to pay your Medicare Part B premium. This premium is normally taken out of your Social Security check each month.
- Benefits, premiums and/or copayments/co-insurance may change on January 1, 2022.
- Except in emergency or urgent situations, we do not cover services by out-of-network providers (doctors who are not listed in the provider directory).

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Aetna Medicare is a HMO, PPO plan with a Medicare contract. Our SNPs also have contracts with State Medicaid programs. Enrollment in our plans depends on contract renewal.

See Evidence of Coverage for a complete description of plan benefits, exclusions, limitations and conditions of coverage. Plan features and availability may vary by service area. Out-of-network/non-contracted providers are under no obligation to treat Aetna members, except in emergency situations. Please call our customer service number or see your Evidence of Coverage for more information, including the cost-sharing that applies to out-of-network services. The formulary, provider and/or pharmacy network may change at any time. You will receive notice when necessary. Medicare's pharmacy network includes limited lower cost, preferred pharmacies in: Rural Kansas, Rural Nebraska, Rural Maine, Rural Michigan, Suburban Arizona, Suburban West Virginia, and Urban Michigan. The lower costs advertised in our plan materials for these pharmacies may not be available at the pharmacy you use. For up-to-date information about our network pharmacies, including whether there are any lower-cost preferred pharmacies in your area, members please call the number on your ID card, non-members please call 1-833-859-6031 (TTY: 711) or consult the online pharmacy directory at www.aetnamedicare.com/findpharmacy. For mail-order, you can get prescription drugs shipped to your home through the network mail-order delivery program. Typically, mail-order drugs arrive within 10 days. You can call the number on your ID card if you do not receive your mail-order drugs within this timeframe. Members may have the option to sign-up for automated mail-order delivery. Members who get "Extra Help" are not required to fill prescriptions at preferred network pharmacies in order to get Low Income Subsidy (LIS) copays. Participating physicians, hospitals and other health care providers are independent contractors and are neither agents nor employees of Aetna. The availability of any particular provider cannot be guaranteed, and provider network composition is subject to change.

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